

**Position: Dy. Manager**

**Department: Systems (SAP, FICO & SD)**

**Job Description:**

As an SAP Functional Expert, person will play a crucial role in ensuring the efficient operation and optimization of SAP solutions supporting Sales and Distribution (SD) and Materials Management (MM) processes across our organization. Your responsibilities will span from providing technical and functional support to implementing and enhancing these systems, along with offering training and assistance to end-users. Your expertise will contribute to the seamless functioning of our SAP environment.

**Key Responsibilities:**

**Functional Expertise:** Provide in-depth functional expertise in SAP solutions supporting SD and MM processes across the organization.

**Techno-Functional Support:** Offer comprehensive techno-functional support for the implementation of systems and user support, whether on-site or remotely.

**SAP Modifications:** Collaborate in the evaluation, definition, design, and approval of SAP modifications to enhance system performance and efficiency.

**End User Training:** Develop and conduct end-user training sessions, including the creation and maintenance of training materials, ensuring users are proficient in SAP operations.

**Defect Resolution:** Take ownership of defect closure, including defect analysis, design, and documentation of functional design specifications, test plans, and scenarios. Coordinate the resolution process until defects are successfully closed.

**General Administration:** Perform general administrative tasks associated with SAP support and maintenance.

**Requirements:**

**Qualification:** Bachelor's in computer applications (BCA), Master's in Computer Applications (MCA), or Bachelor of Engineering (BE).

**SAP Certification:** SAP Certification is an added advantage.

**Experience:** Minimum of 4 - 7 years of experience in SAP, with a preference for candidates with experience in the manufacturing industry.

**Configuration and Training:** Proficiency in SAP configuration and strong training skills in maintenance and support.

**Business Knowledge:** Possess business knowledge in Material Management and Sales and Distribution, with expertise in integrating pre-configured solutions for SD and MM.

**Multitasking:** Ability to multitask and manage multiple deliverables and projects concurrently.

**Innovative Problem-Solving:** Exhibit strong problem-solving skills and the capability to generate innovative solutions for challenging scenarios.